

# Burlington Engineering & Arantico

## Service Pro

**A legacy database in an obsolete technology, a vast amount of maintenance reports and a growing customer base led Burlington to implement the Arantico Job Management System in 2010.**

### About Burlington

Formed in 1979, Burlington operate in the field of installation, commissioning and aftercare service of mechanical, electrical & HVAC controls systems with great success. The company offers a professional and customer driven package to clients and this policy has been rewarded with the establishment of long standing relationships with consultant engineers, architects, property managers, facility managers & direct end users.

### Benefits of the Arantico Solution

- Major Reduction in Office Admin Costs
- All in one solution for Maintenance Scheduling, Dayworks, Asset Information, Quotations and Subcontractor Management
- Real-time whiteboard view of all engineer and job status
- Automatic Link to Sage Line 50 for invoicing
- All Job history available on-line to clients as well as the back office
- Dayworks and Maintenance jobs sent directly to the engineers handhelds
- Complete list of Assets available to the engineers on site on their smartphones
- Structured Asset Maintenance forms filled out on smartphones by the service engineers
- Timesheets, parts used, parts required, photos and signatures all captured electronically

## Burlington Engineering

### Case Study



## Key Facts

Client Burlington Engineering

Industry HVAC

Product Service Pro

**Benefits** The solution has greatly reduced office admin costs and improved the quality of maintenance reports as they are now filled in electronically. Invoicing can be carried out on the same day and the system passes details directly into the accounts package

## Testimonial

“The Arantico system has transformed the way we manage our service operations. All service data is contained within the system and is readily available to back-office staff, service engineer and clients. The real-time view of jobs being carried out allows for efficient management of engineers which would otherwise be extremely difficult. The integrated nature of the system means we ensure clients receive quotations for additional works in a timely manner and we have full visibility of the status of all quotes. Best of all our clients have this information at their fingertips as well”

Peter Lynskey,

MD, Burlington Engineering